

Goldy .S. Harwani
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OBJECTIVE

Seeking to align my personal goals with those of the organization, thus making it a mutually beneficial relation.

PROFESSIONAL EXPERIENCE

- Part of the implementation team of HIS in 10 Hospitals (including outside India) and a healthcare insurance company.
- Interacting with clients on process flows and helping them streamlining their process through software.
- Interacting with developing team and assisting them in understanding user requirements
- To provide onsite support and requirement collection analysis from end users.
- To provide demo and training for software/new modules at multiple client sites.
- Data Analysis and Configuration of data. (Preparation of Configuration sheets for database creation)
- Involved in framing UATs and data templates.
- Worked on SRS documentation for clients
- Worked with business team and key stakeholders to define scope and timelines for updating existing products and implementing new products.
- Worked with the quality assurance team to ensure that delivered product is properly tested and meets the user requirements.
- Worked with distribution partners to identify sales opportunities and to position products on key platforms.
- Implement existing process updates to meet the customer needs with proper documentation.
- Worked with head product design team to understand product feasibility and limitations.
- Trained the support team about the new features incorporated in the software for better customer delivery.
- Validating the complete flow of the software before delivery to the customer or On-site people to minimize the bug fixes before going live.
- Created software manuals and guides to be published to the clients.
- Have been a part of core operations team for three Inhouse hospitals of the HIS Organization, two of the hospitals were already functioning and one was in the commissioning phase.

WORK EXPERIENCE

- Worked as Business Analyst and Implementation Lead in **Asclepius Consulting & Technologies, Hyderabad** from January 2013 till April 2016 (As management intern from January 2013 to May 2013.).

ACADEMIC QUALIFICATIONS

- Post Graduation Diploma in Hospital Management (PGDHM) from Administrative Staff College of India, Hyderabad (2013).
- Bachelors in Biotechnology from RTM Nagpur University (2010).

FUNCTIONAL AREAS AND CAPABILITES:

- Good communication and written skills.
- Ability to be diplomat with circumstances.
- Good knowledge about hospital processes.
- Ability to motivate people.
- To complete the task within deadlines.
- Take challenge to work under pressure.

PROJECTS:

1) **Project Title:** Implementation of 'Charak' HMIS in one of the midsized hospital in North India.

Organization: Asclepius Consulting

Project Details: During this period the project was at a stage where the company had to deliver what has been promised. Following were the steps which were followed during this period.

Roles and Responsibilities:

- 1) Review of the modules
- 2) Training Sessions
- 3) Testing of the modules
- 4) Parallel Run Sessions
- 5) Support
- 6) Re-testing

2) **Project Title:** 1- Time motion study and Patient satisfaction survey.
2-Study on Process flow of Laundry (White Linen)

Organization: P.D. Hinduja Hospital and Medical Research Centre, Mumbai

Duration: 8 weeks

Roles and Responsibilities:

- Analyzing the challenges faced by the hospital in given departments and give suggestions for improvement.

PERSONAL INFORMATION:

- Date of Birth: 23rd June 1989
- Father's Name: Mr. Subhash .K. Harwani
- Mother's Name: Mrs. Rajani Harwani
- Native Place: Amravati (Maharashtra)
- Marital status: Single
- Language Known: English, Hindi, Marathi, Sindhi.

Declaration

I, hereby declare that the above details are correct and true to my knowledge.

Goldy Harwani

Place: Amravati